



Privacy Notice – TAQA Energy B.V. and its subsidiaries ("TAQA")

What is a privacy notice?

We want to ensure you understand what information we collect about you, how we will use it and for what purpose. We are also required by data protection legislation to explain certain matters to you, such as: who we may share your personal data with; how long we will retain your personal data for; and what rights you have in respect of your personal data. This information is set out below.

For information on our data processing in the HR context, of applicants and employees, reference is made to our HR Privacy Statement.

For the avoidance of doubt, this privacy notice is not contractual, and we may update it at any time.

Our contact details

TAQA Energy B.V. is responsible for the processing of your personal data and is considered the “controller”. TAQA will also be referred to as “TAQA”, “we”, “our” or “us”.

Contact details of visiting address: TAQA Energy B.V., Kruseman van Eltenweg 1, 1817BC, Alkmaar

E-mail: informatielijn@taqaglobal.com

Chamber of Commerce: 88168859

We will only process personal information in accordance with the applicable privacy legislation and as described in this Privacy Notice.

Our websites: <https://nl.taqa.com/>, <https://www.gasstoragebergermeer.com/>, <https://www.taqacultuurfonds.nl/>

Our websites include links to websites of third parties (for example hyperlinks, banners or buttons). We are not responsible for the content of these websites, services provided by these third parties, or their compliance with the applicable privacy legislation.

Definitions

In this Privacy Notice, the following definitions apply:

Applicable Privacy Legislation - all applicable privacy legislation, including the General Data Protection Regulation (“GDPR”), Algemene Verordening Gegevensbescherming (“AVG”) and other national implementation acts.

Privacy Notice - this Privacy Notice.

TAQA – TAQA Energy B.V. and to any company that TAQA Energy B.V. has a majority stake in, or is controlled - directly or indirectly - by TAQA Energy B.V.

Other terms that are defined in the Applicable Privacy Legislation, such as 'personal data', controller, processor, data subject and processing will have the meaning as described in the Applicable Privacy Legislation.

How do we obtain your personal information?

We obtain your personal information in various ways:

- Provided by you. We obtain information actively provided by you. For example, if you contact us or if you provide information to us in the context of our business together. When you provide personal information to TAQA, it is requested not to provide information that is irrelevant, not accurate and/or unnecessary for the purpose the information is provided.
- Third-party sources. We also obtain information from third parties. For example, we may request information about your company from the Trade Register of the Chamber of Commerce, or we receive it from you or another party involved with our services, or for the purpose of screening of business partners or when we have contact with the authorities in the context of our services. We may also obtain information about you from professional social media sources like LinkedIn, or other websites.
- Automatically retrieved. We obtain some information automatically via cookies when you visit one of our websites. For more information on this, reference is made to our [Cookie Policy](#), which you can find at our websites.

It may be that providing certain personal information to us is a statutory or contractual requirement, a requirement necessary to enter into a purchase or sales contract, or that you are otherwise obliged to provide the information to us. If that is the case, we will inform you thereof separately, and will also explain the possible consequences if you fail to provide such personal information to us.

What information about you will we collect and may we process?

For your interactions with TAQA, we may collect, store and process certain personal information about you. We are guided by the principle that any use we make of your personal information should not be a surprise to you.

We may process the following personal information about you:

- If you visit our website, e.g. name and address details, e-mail address, username and password;
- If you visit our premises including our offices and/or at the sites, e.g. name, type of ID and ID number, photo, employer, license plate, video footage;
- In the context of logistics and storage services, e.g. categories of personal information of (personnel of) (sub)contractors and customers (e.g. name, initials, title, gender, type or copy of ID and ID number, telephone number, e-mail address, employer, administration number, nationality, work permit, type and end date of the training requirements (e.g. VCA, BHV/ERO, first aid), information other than these that require processing as a result of or necessary with a view to the application of another law.

How and why will we use your personal information?

We may process your personal information for the following purposes:

- Communication: providing proposals, making payments, handling orders and deliveries, job applications;
- Marketing purposes;
- Providing our services, products, and information and customer service;
- Dealing with disputes and auditing;
- Monitoring accesses of and attendance registration of the people at the offices and sites (e.g. in case of calamities);
- Presence control of all persons registered in the access system;
- Protect TAQA's property and property belonging to third parties;
- Ensure and implement health and safety or security regulation/measures, or investigate and otherwise address incidents arising out of these;
- Ensure compliance with our rules, processes, and legal obligations.

What are legal grounds for processing your personal information?

We base the processing of your personal information on the following legal grounds:

- Legitimate interest. Most personal information we process in the context of our services, we process based on legitimate interests which is a legitimate business purpose that overrides privacy interest.
- Legal obligation. Most of the personal information we process of visitors, we process because this is necessary for compliance with a legal obligation to which TAQA is subject.
- Performance of a contract or a public task. Some personal information we process about you, we process for the performance of a contract to which you are a party or for performance of a public task.
- Consent. For some processing activities we require your previous consent. You may withdraw your consent at any time (see below).

Who else might your personal information be shared with?

We may need to share your personal information with others from time to time.

TAQA is part of a wider international organisation and to ensure the provision of effective and efficient services and communication throughout the group, we are required to transfer your personal information internationally (such as to our group company in Abu Dhabi). See the list of TAQA locations at <https://www.taqa.com/>.

Your personal information may therefore be stored and processed outside of the European Economic Area (EEA), in countries that may have different information protection rules to our own.

TAQA will only transfer your personal information outside of the EEA where appropriate safeguards have been put in place.

What kind of security measures do we take to protect your personal information?

We take appropriate organizational and technical security measures to protect your personal information and to prevent misuse, loss or alteration thereof. In addition, we limit access to personal information to those

employees, agents, contractors and other third parties who need to have access in view of their work/services. Also, the aforementioned persons involved are bound by a confidentiality obligation, either in their employment agreements or (data processing) agreements.

Technical security measures. Examples of technical security measures taken by us are:

- a. Logical and physical security (e.g. safe, doorman, firewall, network segmentation);
- b. Technical control of the authorizations (as limited as possible) and keeping log files;
- c. Management of the technical vulnerabilities (patch management);
- d. Keeping software up to date (e.g. browsers, virus scanners and operating systems);
- e. Making back-ups to safeguard availability and accessibility of the personal information;
- f. Automatic erasure of outdated personal information;
- g. Encryption of personal information;
- h. Applying hashing or (other) pseudonymization methods to personal information; and
- i. Provide secure storage facilities for end-users (e.g. file server storage).

Organizational security measures. Examples of organizational security measures taken by us are:

- a. Assign responsibilities for information security;
- b. Promote privacy and security awareness among new and existing employees;
- c. Establish procedures to test, assess and evaluate security measures periodically;
- d. Check logfiles regularly;
- e. Using a protocol for handling data breaches and other security incidents;
- f. Conclude confidentiality, data processing and data protection agreements;
- g. Assess whether the same objectives can be achieved with less personal information;
- h. Provide access to personal information to as few people within the organization as possible; and
- i. Define the decision-making and underlying considerations per processing.

Security policies. We have internal security policies in place in which it is further described how we ensure an appropriate level of technical and organizational security measures. We also have a data breach policy in place in which it is described how we deal with a (possible) data breach. We will for example notify the relevant supervisory authority and the data subjects involved if required under applicable privacy legislation.

How long do we store your personal information?

Retention periods: Main rule. In principle, we do not store your personal information any longer than is strictly necessary for the purposes for which we process your personal information.

Exception: shorter retention. If you or another person successfully exercises one of your privacy rights, it can be that the relevant personal data may no longer be retained. In such cases, we may process your personal data for a shorter period, than as stated under the 'main rule'. Reference is made to the 'Your Rights' section below, for more information on this.

Exception: longer retention. In exceptional cases, we may process your personal information longer. In such cases we may process your personal information longer than as stated under the 'main rule'. This is the case if

we need to process your personal information for a longer period: in view of statutory or legal obligations, for practicality reason (some retention periods have been aligned, categorized and integrated for the various TAQA locations within Europe), if a task is carried out in the public interest or in the exercise of official authority vested in the controller; or in case of public health.

What are your rights in relation to your personal information?

You have certain rights in relation to your personal information, and we have summarised those that are relevant here.

Rights	What does this mean?
1. The right to be informed	You have the right to be provided with clear, transparent, and easily understandable information about how we use your information and your rights. This is why we are providing you with the information in this Privacy Notice.
2. The right of access	You have the right to obtain access to your information if we are processing it, and certain other information. This is so you are aware and can check that we are using your information in accordance with data protection law.
3. The right to rectification and erasure	You are entitled to have your information corrected if it is inaccurate or incomplete.
4. The right to restrict processing	You have the right to restrict some processing of your personal information, which means that you can ask us to limit what we do with it.
5. The right to object to processing	You have the right to object to certain types of processing, including processing based on our legitimate interests in some cases.
6. The right to lodge a complaint	<p>You are entitled to submit a complaint to the Data Protection Authority ('<i>Autoriteit Persoonsgegevens</i>') about any matter concerning your personal information, using the details below.</p> <p>Autoriteit Persoonsgegevens Postbus 93374, 2509 AJ Den Haag Tel: 088 - 1805 250 https://autoriteitpersoonsgegevens.nl</p> <p>We take our obligations seriously, so if you have any questions or concerns, we encourage you to raise them with us first, so that we can try to resolve them.</p>
7. The right to data portability	You have the right to request to transfer of your personal data to you or to a third party of your choice (right to data portability). We will provide to you, or such third, your personal information in a structured, commonly used, machine-readable format.
8. Automated decision-making	You have the right not to be subject to a decision based solely on automated processing, which significantly impacts you ("which produces legal effects concerning you or similarly significantly affects you"). In this respect, an automatic decision-making or profiling in the sense of the GDPR is not carried out by us.

9. The right to withdraw consent	If you have given your consent to anything we do with your personal information, you have the right to withdraw your consent at any time. However, this does not mean that any processing of your personal information with your consent up to that point is unlawful.
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Miscellaneous

If you have any questions about anything in this privacy notice, please send an email to informatielijn@taqaglobal.com

TAQA is always entitled to delete your personal information without notice. In such a case, TAQA owes no compensation to you because of the termination of your TAQA account.

If provisions from this Privacy Notice conflict with the law, they will be replaced by provisions of the same purport that reflects the original intention of the provision, all this to the extent legally permissible. In that case, the remaining provisions remain applicable unchanged.

TAQA reserves the right to change this Privacy Notice on a regular basis. The current version is always available on our website. This Privacy Notice was last amended and revised March 2023.

The English version of this Privacy Notice shall always prevail in case of any discrepancy or inconsistency between the English version and translations in other languages, unless there is a conflict with local laws and/or regulations, the local laws and/or regulations prevail.